

**Pre-bid Replies for the tender of 'Providing Comprehensive Annual Maintenance for VTS Gulf of Kachchh for 01 year from 16.04.202 to 15.04.2027**

S.No.	Tender Clause	Bidder's Query	DGLL reply
1.	Estimated cost: ₹ 91,65,290/- (Including GST and all taxes)	This estimate is very low and therefore we humbly request you to increase the estimate maximum possible.	The cost put to the tender prevails
2.	Clause 3.17: The present VTS software is C-scope VTS software, which need to maintained alongwith all updates. In case bidder wish to change the present VTS software, same shall be done without any extra cost. The replaced software shall have same or better capability than the existing VTS software. Present VTS software is IVEF complaint, have the capability of standard VTMS software features alongwith the additional features for efficient VTS operation, same need to be incorporated. In case any bidder intends to replace the present VTS C-scope software, then the proposed software should be matured one i.e. should have been used for more than 3 years in any VTS centre anywhere in the world and a satisfactory report from the customer/user shall be submitted Also the bidder has to demonstrate for all the features of proposed VTS Software after opening of the technical bid within 02 days at a suitable feasible place as agreed by both the parties (the bidder and this Directorate),failing to demonstrate the features, the bid shall not be considered for further evaluation.	Kindly clarify that to replace the present VTS software, what will be permitted downtime by DGLL as replacing the VTS software shall incur significant downtime.	As per the tender conditions, in the event the bidder proposes to replace the existing VTS software, the bidder shall mandatorily provide a comprehensive demonstration of all features and functionalities of the proposed VTS software after the opening of the technical bid. The proposed software shall be evaluated for functional compliance, compatibility, and performance with the existing system.  The permissible downtime for implementation, migration, and commissioning of the new software shall be determined only after successful demonstration and evaluation of the proposed features.
3.	Clause 4.12: Permit/ statutory licenses / clearances / approval: The responsibility of obtaining necessary Permit/ statutory licenses / clearances /approval from designated authority (State Government/ its agencies) will be of the contractor. However necessary administrative	Kindly clarify which type of Permit/ statutory licenses / clearances /approval to be obtained by the contractor	Clause is self Explanatory

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	assistance will be provided by the DDG-VTS.		
4.	<p>Clause 5.33: The repair/restoration may require replacement of spares which may be available or may have to be imported from other places/countries which will take considerable time. Based on the various situations, the maximum time permitted for restoration of the system shall be maintained as follows: (a) If fault can be repaired locally - 72 hours (b) In case of Spare/item are required and to be arranged within India – 07 days (c) In case of Spare/item are required and to be arranged from outside India – 60 days. (The agency has to submit proof for imported item).</p>	<p>We request to increase the troubleshooting and restoration timelines for equipment repair as follows:  (a) If fault can be repaired locally - 168 hours  (b) In case of Spare/item are required and to be arranged within India – 21 days  (c) In case of Spare/item are required and to be arranged from outside India – 90 days.</p> <p>Please allow approximately two (2) months for rectification of Radar antenna and its turning unit which including dismantling, repairing, lowering from tower and re-installation.</p>	<p>(a) If fault can be repaired locally - 96 hours, subject to the condition that the engineer has to move for the site immediately within 12 hours of reporting of fault.  (b) In case of Spare/item are required and to be arranged within India – 21 days  (c) In case of Spare/item are required and to be arranged from outside India – 90 days (The agency has to submit proof for imported item).</p> <p>Time to repair radar antenna will be considered case to case basis as per the approval of Dy. DG VTS.</p>
5.	<p>Clause 6.4: The CAMC agency shall be capable of integrating the primary and standby leased line internet connections with the web server. The leased line/internet connections shall be provided by this office. The agency shall be responsible for ensuring the continuous operationality and proper functioning of the web server as well as the leased line/internet connections.</p>	<p>We wish to bring to your attention that integration is not possible with existing hardware. Therefore, we request DGLL to provide us new Next Generation Firewall which can handle 2 WAN links on a Active/ Active or Active/ Standby bases.</p>	<p>The Comprehensive Annual Maintenance Contract (CAMC) agency shall be fully responsible for the maintenance, performance, and operational integrity of the entire SVTS system. Accordingly, the contracting agency/bidder shall mandatorily furnish complete technical specifications, including make, model, and detailed configuration, ensuring full compatibility and seamless integration with the existing hardware and software of the SVTS system.</p> <p>The Department shall arrange provisioning strictly based on the specifications submitted by the bidder; The bidder shall ensure Installation,</p>

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			integration, testing, and commissioning of the supplied hardware shall be completed within 10 (ten) days from the date of supply or within the stipulated contract period, whichever is earlier.
6	<p>Clause 6.8 : Comprehensive Annual Maintenance Contract (CAMC) for X-band radar systems shall include complete maintenance of all associated equipment, including but not limited to antenna gearbox, radar antenna and its associated assemblies, transceiver units, encoders, magnetron, waveguide switch, C-sets, RSD, monitors, power supply systems, and any other ancillary or supporting radar equipment, whether specifically mentioned or not. The scope shall cover preventive maintenance, routine inspection, calibration, testing, fault diagnosis, troubleshooting, repair and/or replacement of defective components, and ensuring continuous, accurate, and reliable radar performance. The bidder shall ensure optimal system functionality and minimum downtime at all times. All consumables, spare parts, accessories, cabling, connectors, and interfacing components required to maintain the radar system in fully operational condition shall be included under the CAMC. Repair and/or replacement of all radar components, whether explicitly listed or not, shall be the responsibility of the CAMC agency. Replacement of the magnetron shall be carried out by the agency. This replacement will be</p>	<p>The SCANTER 2001 X band radar have been in operation for over 15 years, and as you are aware, Terma has discontinued spare support for these models. Given this situation, if a radar becomes non-operational due to unavailability of critical spare, we will be unable to carry out repair. However, considering that DGLL GoK has radar redundancy with two radars at each site, we are confident on maintaining at least one operational radar per site. For the same reason, we request that you do not insist on replacing spares which we utilize for maintenance from your stock. And keep at least one radar operational out of two.</p>	<p>All VTS GoK X-band radars must be operational at all times. The agency is responsible for arranging its own spares to rectify any defects. In extreme critical circumstances and In order to keep all X-band radar stations in operational condition the agency may utilize any four redundant X-band transceivers as spare, during the contract period, with prior permission from this office.</p>

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	<p>under scope of the contract, However such replacement shall be carried out as per the directives of this office. The magnetron shall be supplied by this office however its installation, testing, alignment, and commissioning shall be the responsibility of the agency. The agency shall also be responsible for maintaining system alignment, signal quality, and overall radar performance parameters. Periodic performance verification, preventive maintenance schedules, and submission of detailed maintenance and operational reports to this Directorate shall form part of the scope.</p>		
7	<p>Clause 6.8: Comprehensive Annual Maintenance Contract (CAMC) for S-band radar systems shall include complete maintenance of all associated equipment, including but not limited to antenna gearbox, radar antenna and its associated assemblies, transceiver units, encoders, magnetron, waveguide switch, C-sets, RSD, monitors, power supply systems, and any other ancillary or supporting radar equipment, whether specifically mentioned or not. The scope shall cover preventive maintenance, routine inspection, calibration, testing, fault diagnosis, troubleshooting, repair and/or replacement of defective components, and ensuring continuous, accurate, and reliable radar performance. The bidder shall ensure optimal system functionality and minimum downtime at all times. All consumables, spare parts, accessories, cabling, connectors, and interfacing components required to maintain</p>	<p>The SCANTER 2001 S band radar have been in operation for over 15 years, and as you are aware, Terma has discontinued spare support for these models. Given this situation, if a radar becomes non-operational due to unavailability of critical spare, we will be unable to carry out repair. However, considering that DGLL GoK has radar redundancy with two radars at each site, we are confident on maintaining at least one operational radar per site. For the same reason, we request that you do not insist on replacing spares which we utilize for maintenance from your stock. And keep at least one radar operational out of two.</p>	<p>All VTS GoK S-band radars must be operational at all times. The agency is responsible for arranging its own spares to rectify any defects. In extreme critical circumstances and in order to keep all S-band radar stations in operational condition the agency may utilize any one redundant transceiver as spare, during the contract period, with prior permission from this office.</p>

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	<p>the radar system in fully operational condition shall be included under the CAMC. Repair and/or replacement of all radar components, whether explicitly listed or not, shall be the responsibility of the CAMC agency. Replacement of the magnetron shall be carried out by the agency. This replacement will be under scope of the contract, However such replacement shall be carried out as per the directives of this office. The magnetron shall be supplied by this office however its installation, testing, alignment, and commissioning shall be the responsibility of the agency. The agency shall also be responsible for maintaining system alignment, signal quality, and overall radar performance parameters. Periodic performance verification, preventive maintenance schedules, and submission of detailed maintenance and operational reports to this Directorate shall form part of the scope.</p>		
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The Other Terms And condition of the bid Shall remain unchanged

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Deputy Director General

<p>भारत सरकार पत्तन,पोत परिवहन और जलमार्ग मंत्रालय दीपस्तंभ और दीपपोत निदेशालय "दीपभवन "प्लाट नो -:17, सेक्टर - 8" वी .टी .एस .निदेशालय ,गांधीधाम, (गुजरात)-370201</p>		<p>Govt. of India Ministry of Ports, Shipping and Waterways Directorate of Lighthouses &amp; Lightships Deep Bhavan" Plot No. 17 Sectors - 8 V.T.S. Directorate, Gandhidham, (Gujarat)-370201</p>
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संचिका: EMDVTS-02002(01)/1/2020- maintenance

Date: 31.03.2026

### Corrigendum-2

Refer to the tender ID: 2026\_DGLL\_903345\_1 for Providing Comprehensive Annual Maintenance Contract (CAMC) services for VTS Gulf of Kutch for 01 year from 16.04.2026 to 15.04.2027.

The bid submission date has been extended till 06 Apr 2026, 1000 hrs.

All other terms and conditions of the bid remain unchanged.

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For Dy. Director General